

# LGBTIQA+

## LEADERSHIP SUMMIT 2024



**SYDNEY MASONIC  
CENTRE (SMC)**

**17th - 20th September 2024**

**Face to Face + Livestreamed Event**

**EVENT PARTNERS:**



# EMBRACE AUTHENTICITY & INCLUSION AT LGBTIQA+ LEADERSHIP SUMMIT 2024

As we gather for **LGBTIQA+ Leadership Summit 2024** in Sydney, we celebrate the strides made towards inclusion while acknowledging the work that lies ahead. This summit aims to foster leadership that embraces authenticity, inclusivity, and resilience.

## The Current Landscape

LGBTIQA+ individuals face significant challenges in the workplace and broader society. 39% of LGBTIQ+ workers have experienced discrimination or harassment at work. LGBTIQA+ employees are also twice as likely to be victims of workplace discrimination compared to their non-LGBTIQA+ colleagues.

Despite these challenges, there is growing recognition of the value the LGBTIQA+ community brings to leadership. Companies with inclusive cultures not only perform better but also foster environments where all employees can thrive.

## The Mission

At this summit, you have access to thought leaders, advocates, and trailblazers to share their experiences and strategies for creating inclusive and equitable workplaces.

### Highlights include:

- **Keynote Speakers:** Gain invaluable insights from trailblazing LGBTIQA+ leaders who have reached the pinnacle of success in their respective fields.
- **Workshops and Panels:** Participate in dynamic sessions that provide actionable strategies and practical tools to promote inclusion and equity in your workplace.
- **Networking Opportunities:** Build meaningful connections with peers and influential leaders dedicated to advancing LGBTIQA+ rights and inclusion.

Our goal is to equip you with the tools and inspiration needed to drive meaningful change. By developing leadership skills and resilience, we aim to create a legacy of impactful leadership that supports the LGBTIQA+ community across all sectors.

Join us in creating a future where authentic and inclusive leadership empowers stronger, more vibrant workplaces and communities.



**Dana Lightbody**  
Director | **The Leadership Institute**  
T: 02 8294 2044 | E: [dana@theleadershipintstitute.com.au](mailto:dana@theleadershipintstitute.com.au)



## Exclusive Keynote Sessions From.



**IAN THORPE**

5 x Gold Medallist, Multiple  
World Record Holder, LGBTIQA+  
Champion, Olympic Commentator  
and National Hero

**Ian Thorpe AM**, known for his incredible achievements as one of Australia's greatest swimmers, brings a message of resilience and authenticity. Starting his international swimming career at just 14, Ian earned 5x Olympic gold medals, becoming Australia's most successful Olympian.

Beyond the pool, Ian has become a strong advocate for mental health, human rights, and LGBTIQA+ inclusion. His courage in coming out as gay has inspired many, and his dedication to these causes earned him the Member of the Order of Australia. As a speaker, Ian Thorpe shares his personal journey of overcoming challenges and embracing his true self, inspiring leaders to foster inclusivity and lead with authenticity in their communities.



**NARELDA JACOBS OAM**

Whadjuk Noongar Australian Journalist,  
Newsreader, & Television Legend; First openly  
lesbian TV newsreader



**Narelda** has become a prominent voice in the media, advocating for inclusivity and diversity. Renowned for her compelling storytelling and commitment to truth, she has earned national respect and admiration. Her journey from a local newsreader to a national icon exemplifies her dedication, courage, and pioneering spirit.

She will share her remarkable experiences and insights, offering invaluable lessons on leadership, authenticity, and breaking barriers. Join us to be inspired by her story and dedication to fostering a more inclusive and equitable world.



**HUGH SHERIDAN**

Acclaimed Actor and Advocate for  
Inclusivity - *Packed to the Rafters*

**Hugh Sheridan** is a celebrated Australian actor, musician, and performer, renowned for their versatile talent and charismatic presence. Best known for their role as Ben Rafter in the popular television series *Packed to the Rafters*, Hugh has earned multiple Logie Awards for their exceptional performances.

A passionate advocate for the LGBTIQA+ community, Hugh openly embraces their non-binary identity and uses their platform to promote inclusivity and acceptance. With a career spanning theatre, music, and television, Hugh's insights and experiences will be a valuable addition to our event, inspiring and empowering all attendees.

LGBTIQA+ LEADERSHIP SUMMIT 2024

# Your Incredible Speaker Line-Up.



**RICHARD FELEDY**  
Managing Director  
Allianz Australia Insurance



**TIM FORD**  
CEO  
Treasury Wine Estates



**FRANK COSTIGAN**  
former Managing Director of QBE  
Australia, SafetyCulture Care and  
former CEO of Youi Insurance. Frank  
is also a Board Director of Out for  
Australia.



**SHEETAL DEO**  
Founder and Principal Solicitor  
Shakti Legal Solutions



**KARAN NAGRANI**  
Disability Advocate, Content Creator  
and Blind Graphic Designer, CEO, That  
Blind Guy



**LISA HILTON**  
Group CTO & APAC CIO  
CoverMore



**SAM JACOB**  
Chief Executive Officer  
Collarts  
(Australian College of the Arts)



**CINDY SCHWARTZ**  
Head of Customer Solutions, ANZO  
Amazon Web Services



**MARK NIELSEN**  
Global CEO  
Talent



**JASON BOWRAN**  
General Manager, Finance -  
Asset Management  
Mircac



## CONFERENCE LOGISTICS

# Physical Attendance.

**CONFERENCE DATE**

18th - 19th September

**PRE CONFERENCE WORKSHOP.**

17th September

**POST CONFERENCE WORKSHOP.**

20th September

**START/FINISH**9:00AM – 5:00 PM  
Australian Eastern Daylight Time**VENUE**Sydney Masonic Centre  
(SMC)**ADDRESS**Banquet Hall Room, 66  
Goulburn street, Sydney, NSW,  
2000

## Livestream.

**WHAT YOU'LL NEED:**Computer and stable  
internet connectionLogin details will be  
provided. **Compatibility  
with Zoom Meetings  
essential.**Quiet room or office  
recommended for best  
experienceInteraction with delegates  
and speakers throughout  
the event via event app**Pricing:**

Almost half the value of these events is meeting the speakers and networking with your peers. The other half is learning from our inspirational speakers. That's why your live streaming pass is 40% off your physical ticket. You can still learn from and be inspired by our amazing speakers – from the comfort of your office or home.

**Just select "Livestream Pass" at checkout**

# Meet Our Event Partners



**Pride in Law** is a national association of lawyers, academics, and other legal professionals dedicated to enhancing the lives of the LGBTIQ+ community. It is a professional not-for-profit LGBTIQ+ legal networking association aimed at connecting lesbian, gay, bisexual, transgender and trans, intersex, queer, and questioning members of the legal community and their allies.

Australia's first and only independent legal networking association designed to bring together the LGBTIQ+ legal profession across multiple disciplines. With a goal to promote a positive working atmosphere that is 'Law Focused, Pride Inspired'. Pride in Law is an essential resource for all legal professionals seeking to embrace their LGBTIQ+ community.



**The Sydney Gay and Lesbian Business Association (SLGBA)** is a not-for-profit organisation dedicated to supporting and growing Sydney's LGBTQIA+ business community.

Our regular networking opportunities including Fruits and Lemons, signature events and exclusive partnerships provide our members the opportunity to expand their presence within and beyond the LGBTQIA+ community, while benefiting from new and exciting opportunities along the way.

Everyone is welcome at the **SGLBA**, and our memberships are open to those from all professions who want to grow their businesses, expand their networks and benefit from our exclusive partnerships.



**Out for Australia's** mission is to empower LGBTQIA+ people to thrive at work in the formative stages of their career. As Australia's leading LGBTQIA+ mentoring program, Out For Australia builds connection across our community, across our workplaces, and across generations through thought leadership, events and amplifying visible role models.

Their Purpose is to empower our next generation to thrive at work.



**Inner City Legal Centre** provides a state-wide specialist LGBTIQ legal service and specialist sex workers legal service as well as the Safe Relationships Project for same sex couples. The centre also provides a means tested generalist legal service for people living in the Inner City, Eastern Suburbs and Northern Sydney.

The LGBTIQ+ and Trans and Gender Diverse Legal Service (TGDLS) provide advice on same sex parenting, surrogacy, de facto relationships, discrimination, violence and vilification, medical issues, domestic violence and employment. Contact us at [www.iclc.org.au](http://www.iclc.org.au) today if you would like more information about our services, are interested in volunteering, or would like to set up a workplace giving program to help support these one-of-a-kind specialist services.

# What You Can Expect To Learn At LGBTIQA+ Leadership Summit 2024.



## Promote Mental Health

Learn practical strategies to create a workplace where everyone can thrive mentally and emotionally.



## Advance Your Career

Identify and seize opportunities to achieve your professional goals and grow as a leader.



## Gain Confidence

Develop the courage to challenge bigotry and unwelcoming behaviour effectively.



## Embrace Authenticity

Hear inspiring stories and learn to confidently be yourself at work.



## Create Safe Spaces

Learn how to make your workplace a safe environment for all colleagues to express their true selves.



## Enhance Inclusion Practices

Equip your organisation with effective strategies to support LGBTIQA+ employees.



## Drive Cultural Change

Learn how to foster a truly inclusive and supportive work culture.



# Experience The Leadership Institute Difference.

## 01

### EXPERT INSIGHT

Uncover priceless insights from top executives of Australia's biggest companies. Explore the tactics, obstacles, and achievements that have influenced their journeys.



## 02

### DIRECT Q&A OPPORTUNITIES

Our extended Q&A session allow the opportunity to garner personalised insight by having *your* questions addressed by experienced leaders who have successfully overcome the challenges you are currently encountering.



## 03

### PROFESSIONAL GROWTH

Deep dive into interactive workshops and panel discussions, designed to elevate your leadership skills, foster critical thinking, and inspire actionable insights.



## 04

### CURATED GIFT BAGS

Every delegate receives a specially curated gift bag, packed with unique and thoughtful items that complement the summit's experience.

## 05

### EDUTAINMENT

Infuse some fun and enjoyment into your educational journey. Capture a moment in the photo booth, rub shoulders with a celebrity, snap a selfie, attend a book signing or relax with a beverage while networking.



# Conference Agenda.

SUMMIT DAY 1 – 18TH SEPTEMBER 2024

## 9:00 AM: Welcome to Country



**Uncle Allen Madden**  
Gadigal Elder  
Aboriginal Land  
Consultancy

## 9:05 AM: Opening Remarks from the Chair



**Dana Lightbody**  
Executive Director  
The Leadership Institute



Dana Lightbody is the CEO of The Leadership Institute. She is a staunch advocate of equality for women in business and believes women should be helping other women every chance they get. Dana established Konnect Learning in 2013 and the Leadership Institute in 2017. Since then she has advocated for equality for women in all aspects of her entrepreneurial and professional life – in particular by chairing and assisting the production team in the development of TLI's Women in Leadership line of events.

## SESSION 1

### 9:20 AM: Promoting Inclusivity From Within and Without



**Richard Feledy**  
Managing Director  
Allianz Australia Insurance



Richard will provide delegates with valuable techniques for nurturing a diverse and accepting workplace that allows diverse skills to thrive. By leveraging his vast expertise, Richard will emphasise the significance of driving inclusive practises and the pivotal role that leadership plays in advancing diversity. Participants will obtain valuable tools used in Allianz to support employees from the LGBTIQ+ community in the workplace.

This session will present practical measures to integrate diversity into all aspects of your workplace.

## 10:10 AM: It's Time.....for Networking!

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10:30 AM: MORNING TEA

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## SESSION 2

### 11:00 AM: Leading to Ensure Inclusion is at the Heart of Your Organisation



**Tim Ford**  
CEO  
Treasury Wine Estates



This session will provide practical strategies for creating an inclusive culture where diverse talents can thrive. Learn from experienced leaders about the importance of inclusive policies, the role of leadership in fostering diversity, and effective ways to support LGBTIQ+ employees. Discover actionable steps to promote equality, combat biases, and ensure that diversity is embedded in every aspect of your organisation's operations.

This session is essential for leaders committed to making a meaningful impact in their workplaces.

## SESSION 3 EXCLUSIVE KEYNOTE

### 11:50 AM: Fame, Pressure, Leading Men, and the Pressures of a Public Persona on Private Matters



**HUGH SHERIDAN**  
Acclaimed Actor and  
Advocate for Inclusivity  
**Packed to the Rafters**

As a celebrated actor and public figure, Hugh will share his experiences navigating the intense pressures of fame and the challenges of maintaining a private life under public scrutiny. Delve into his journey as a leading man, the expectations placed upon him, and how he balances his public persona with his personal identity. Gain valuable insights into the realities of fame, the impact on mental health, and strategies for resilience.

Don't miss this opportunity to learn from Hugh's candid reflections and his commitment to authenticity and self-care

## 12:50 PM LUNCH

## SESSION 4

### 1:50 PM: Sharing the Experience of Being an LGBTIQ Leader to Mentor the Next Generation of Leaders



**Frank Costigan**  
former Managing Director of  
**QBE Australia, Safety Culture  
Care** and former CEO of **Youi  
Insurance**.

Frank is also a Board Director  
of **Out for Australia**.

Join Frank Costigan, former CEO of You and Safety Culture, at the LGBTIQ+ Leadership Summit 2024 for a compelling session on sharing the experience of being an LGBTIQ leader to mentor the next generation of leaders. With a distinguished career and a commitment to fostering inclusive workplaces, Frank will discuss his journey as an LGBTIQ leader, the challenges he faced, and the strategies he used to succeed.

Gain valuable insights into how to navigate your career, break through barriers, and become a mentor for future leaders. Don't miss this opportunity to learn from a seasoned leader dedicated to empowering and inspiring the next generation of LGBTIQ leaders.

## SESSION 5

### 2:40 PM: Intersectionality and bias and the struggle to be seen for who you are



**Karan Nagrani**  
Disability Advocate, Content  
Creator and Blind Graphic  
Designer, CEO, That Blind Guy

Karan is a disability advocate, speaker, content creator, mental health warrior, and blind graphic designer. Karan brings a unique perspective on navigating multiple identities. He will share his journey of overcoming stereotypes and advocating for visibility and inclusion.

Gain insights into the complexities of intersectionality, the importance of authentic representation, and strategies for breaking down barriers. Don't miss this opportunity to learn from Karan's inspiring experiences and his commitment to creating a more inclusive world.

## 3:30 PM: AFTERNOON TEA

## SESSION 6 EXCLUSIVE KEYNOTE

### 3:50 PM: Intersectionality, Fame, and Finding a Place on Australian TV



**Narelda Jacobs OAM**  
Whadjuk Noongar Australian  
Journalist, Newsreader,  
& Television Legend;  
First openly lesbian TV  
newsreader



Join Narelda Jacobs as she shares her compelling journey as an Indigenous lesbian navigating the world of Australian television. In this session, Narelda will explore the challenges and triumphs of embracing intersectionality in the public eye. She will discuss how her identities intersect and influence her career, the impact of fame on her personal and professional life, and the importance of representation and visibility for marginalized communities.

Narelda's story is a powerful testament to finding one's place and voice in the media landscape, inspiring others to embrace their true selves and advocate for diversity and inclusion.

## 4:50 PM: END OF DAY ONE & NETWORKING DRINKS

# Join us at the end of Day 1 for networking drinks!

18TH SEPTEMBER 2024 | 5:20PM - 6:30 PM



# Conference Agenda.

SUMMIT DAY 2 – 19TH SEPTEMBER 2024

## 9:00 AM: Opening Remarks from the Chair



**Dana Lightbody**  
Executive Director  
The Leadership Institute



## SESSION 1

### 9:10 AM: Embracing Your Authentic Self at Work to Maximize Your Own Performance and That of Your Team



**Lisa Hilton**  
Group CTO & APAC CIO  
CoverMore



Lisa will share her experiences and insights on how bringing your whole self to work can enhance both your performance and the performance of those around you. She will discuss the importance of creating an inclusive environment where everyone feels valued and empowered to be their true selves. Discover strategies for fostering authenticity, driving engagement, and unlocking the full potential of your team.

Don't miss this opportunity to learn from Lisa's leadership journey and her commitment to cultivating a culture of inclusivity and excellence.

## SESSION 2

### 10:00 AM: Navigating Homophobia and Ignorance as a 'Tempered Radical'



**Sheetal Deo**  
Founder and Principal  
Solicitor  
Shakti Legal Solutions



Sheetal brings her formal training, qualifications and lived experience to the forefront. Her session will explore the challenges and triumphs of being an LGBTIQ+ person of colour in today's society, focusing on dealing with homophobia and ignorance in the office and everyday life as a 'tempered radical.'

Gain invaluable insights on fostering inclusion, resilience, and empowerment within the community. Don't miss this opportunity to learn from Sheetal's dedication to advocating for marginalized voices and her commitment to creating a more equitable and inclusive world.

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**10:50 AM: MORNING TEA**

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## SESSION 3

### 11:15 AM: Leading to ensure inclusion is at the heart of your organisation



**SAM JACOB**  
(They/Them)  
Chief Executive Officer  
Collarts  
(Australian College of the Arts)



This session will provide practical strategies for creating an inclusive culture where diverse talents can thrive. Learn from experienced leaders about the importance of inclusive policies, the role of leadership in fostering diversity, and effective ways to support LGBTIQ+ employees. Discover actionable steps to promote equality, combat biases, and ensure that diversity is embedded in every aspect of your organisation's operations.

This session is essential for leaders committed to making a meaningful impact in their workplaces.

## SESSION 4 ONCE IN A LIFETIME FIRESIDE CHAT

### 12:00 PM: Privacy, Identity and Embracing Your True Self



**Ian Thorpe**  
5 x Gold Medallist, Multiple  
World Record Holder,  
LGBTIQA+ Champion,  
Olympic Commentator and  
National Hero

In this session, Olympic legend Ian Thorpe will discuss his journey through the highs of his athletic achievements and the personal challenges of addressing his sexuality. He will share insights into the pressures of life under public scrutiny and the liberation that came with embracing his true self after retiring from competitive swimming.

Ian's story is not just about the struggle and liberation of accepting one's true self but also about the broader implications of privacy, identity, and honesty in the demanding world of professional sports.

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## 1:00 PM LUNCH

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## SESSION 5

### 1:50 PM: How Addressing the Unpleasant Truths About Privilege Drives Personal and Organisational Growth



**Mark Nielsen**  
Global CEO  
Talent



Mark will explore how understanding and addressing the layers of privilege can transform fear into growth, and how this process enhances inclusivity and awareness in our workplaces.

He will explain profound benefits of an inclusive culture and how embracing diversity and equity not only alleviates fear but also drives success and innovation.

## SESSION 6: FIRESIDE CHAT Q&A SESSION

### 2:40 PM: Bringing Your Whole Self to Work



**Jason Bowran**  
General Manager, Finance -  
Asset Management  
**Mirvac**



In this enlightening session, Jason Bowran, GM of Finance at Mirvac, will share his journey and insights on the importance of authenticity in the workplace. As a leader who embraces his identity within the LGBTIQA+ community, Jason will discuss how bringing your whole self to work can drive both personal and professional growth. He will explore how being true to oneself enhances job satisfaction and performance, the role of authentic leadership in fostering an inclusive workplace culture, and strategies for overcoming challenges related to identity in the workplace.

Join Jason for an inspiring discussion on creating inclusive environments where everyone can thrive.

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## 3:30 PM: END OF CONFERENCE

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# Pre-conference Workshop.

## Unleashing your leadership potential as a mentor

9:00 AM - 3:00 PM | 17TH SEPTEMBER 2024

Mentoring is one of the most powerful tools for leadership development and personal growth. In order to ensure LGBTIQ+ team members have a pathway to success, and to grow representation in senior leadership, it is imperative that existing leaders foster future leaders as mentors. This not only benefits the lives and careers of mentees, but adds valuable leadership experience and confidence to mentors as well.

This pre-conference workshop will help you overcome the imposter syndrome that often crops up for mentors; those nagging question we often ask ourselves like *'can I actually help someone? Do I actually have anything to offer?'*

This workshop will also explore mentoring skills, the power of vulnerability, building your confidence as a mentor and bringing out the value of your experiences to help mentees

### This workshop will cover

- Understand mentoring and how it contributes to leadership success and career growth
- Overcoming the imposter syndrome that often affects new mentors
- Becoming a mentor and how it benefits both the community and your leadership
- Resources to support both mentors and mentees in their growth

### YOUR EXPERT FACILITATOR



#### Rugare Gomo

Author, High Performance  
Life & Business Coach, Public  
Speaker, Podcast Host



Ruga Rukumbuzi, a dedicated advocate and expert on leadership, has a rich background in driving personal and professional transformation. With a passion for empowering others, Ruga leverages his unique experiences as a first-generation migrant and as a member of the LGBTIQ+ community.

As a keynote speaker, consultant, and coach, he focuses on cultivating authentic leadership, resilience, and inclusion. He has worked with leaders across diverse industries, helping them unlock their potential and embrace their true selves. Ruga is deeply committed to creating environments where diversity is celebrated, and everyone is encouraged to thrive. His approach integrates mindfulness, emotional intelligence, and strategic thinking to foster lasting change in organizations and individuals alike.

# Post-conference Workshop.

## Mindful Leadership for LGBTIQA+ Leaders

9:00 AM - 3:00 PM | 20TH SEPTEMBER 2024

This one-day workshop is designed for aspiring and current LGBTIQA+ leaders, offering practical strategies to build self-awareness, navigate personal and people challenges, effectively communicate and connect with your team, have critical conversations and demonstrate mindful and inclusive leadership.

### Workshop Overview:

Through a combination of practical activities, reflective exercises, and connected conversations, participants will learn how mindfulness combined with key leadership actions can enhance their leadership effectiveness while supporting the well-being of themselves and others.

The workshop will focus on creating an inclusive and affirming environment where participants can explore their leadership potential and build a supportive network.

### Key Benefits of Attending:

- **Lead with Authenticity:** Opportunities to reflect on what is important to you as a leader and key strategies for taking genuine and inclusive leadership actions that strengthen, motivate and inspire your team and community.
- **Unlock Your Highest Potential:** Utilising practical tools, build on your strengths, develop confidence and overcome barriers to having the brave and necessary conversations that effectively address challenges and create safety and support within the team.
- **Cultivate Inclusive Leadership Practices:** Drawing upon inclusive leadership principles, build awareness of the signature traits of inclusive leadership and how to put these into practice on a day to day basis.
- **Create Joy and Meaning in Leadership:** Discover ways to infuse your leadership journey with purpose, making a positive impact on both your life and the lives of others in the LGBTIQA+ community.

By the end of the workshop, you will have a key practical leadership tools that will enhance your ability to lead teams, connect with your team, colleagues and stakeholders, and build your overall confidence and ability to bring your best to any leadership role in the present and future. This workshop provides a collaborative and safe space, free from judgment, where LGBTIQA+ leaders can learn, grow, and support one another.

### YOUR EXPERT FACILITATOR



**Tulsi van de Graaf**  
Partner  
Brave People Solutions



Tulsi is a former lawyer with a psychology, mediation, investigation and counselling background. As a Partner at Brave People Solutions, Tulsi has extensive experience working with Not for Profit and purpose led organisations, local and state government and small and medium sized businesses to build positive workplace cultures and strengthen leaders, teams and staff. Tulsi has developed team and leadership programs for a range of organisations including ACON, Hepatitis NSW, Health Equity Matters, a range of State Government Departments, local councils and businesses. She was a key consultant to ACON's resilience-building program for trans and gender diverse adults in NSW and designed and delivered a program on behalf of Dress for Success for trans women. Tulsi is a qualified therapist, a facilitator on behalf of the Institute of Public Administration Australia (IPAA) and a facilitator for Relationships Australia running Accidental Counsellor and Accidental Mediator workshops.

Prior to her work at Brave People Solutions, she worked as an investigator and mediator of discrimination complaints at the Australian Human Rights Commission and then as an investigator for the Department of Education and Communities investigating improper conduct and child abuse allegations. Tulsi is well known amongst her clients, as the 'empathy' person who has a unique ability to develop communication and conflict resolution skills to bring out the best in leaders, staff and teams and build positive workplace cultures. Her expertise covers inclusive and mindful leadership, conflict resolution, communication skills, building positive performance cultures, rebuilding and strengthening teams, dealing with difficult behaviours, having brave conversations and building emotional agility and resilience.

## LGBTIQA+ LEADERSHIP SUMMIT 2024

# Pricing.

**Please Note:** Pricing Does Not Include GST

### PHYSICAL PRICING

	First In Rates 30th June 2024	Early Bird Rates Before 2nd August 2024	Standard Rates After 2nd August 2024
Pre-Conference Wokshop Only	\$999	\$999	\$999
Post Conference Wokshop Only	\$999	\$999	\$999
Conference Only	\$1,999	\$2,199	\$2,399
Conference + Pre Workshop	\$2,799	\$2,999	\$3,199
Conference + Post Workshop	\$2,799	\$2,999	\$3,199
All Four Days	\$3,299	\$3,499	\$3,699
Corporate Table of 8 - Conference Only	\$12,999		
Company Table of 8 - Entire Event (all four days)	\$19,999		

### ONLINE PRICING

	First In Rates 30th June 2024	Early Bird Rates Before 2nd August 2024	Standard Rates After 2nd August 2024
Conference Only	\$1,599		
Corporate Table of 8 - Conference Only	\$7,999		

## + Group Discounts

Looking to send more than 1 team member?  
Interested in bringing a colleague along?  
Learning is always better when done in teams (and your company gains more value too!)

Take advantage of our group discounts:

- Register 3 attendees and get a **5% discount**
- Register 4-5 attendees and get a **10% discount**
- Register 6 or more and get a **15% discount**

## + Industry Packages

We appreciate that it's not always easy to get approval to attend training courses and events, so we have put together a variety of packages to assist. Take advantage of these savings:

Local government	<b>10% Off</b>
Non-for-Profit	<b>20% Off</b>

\* Discounts do not apply to livestream passes

Please contact The Leadership Institute on (02) 8294 2044 if you have any issues.

## LGBTIQA+ LEADERSHIP SUMMIT 2024

# Terms and Conditions.

## ➤ Live Streaming + COVID – 19

There is a lot of confusion around corporate learning events and COVID – 19. We understand. We're all going through it. Given this, we want to make the following assurances:

- If you have booked onto a physical pass and can no longer attend an event, you will either be refunded the difference in your registration ticket, or be given access to an additional live streaming ticket for anyone within your organisation
- Should your circumstances change, we are happy to offer a full credit note for yourself or anyone within your organization to attend any one of our other excellent events
- Now that our events will be live streamed, they will also be recorded. If you cannot attend the event, whether it be live streamed or a physical pass, we are working hard to ensure everyone receives a recording of the event so you can have the same experience for all time

## ➤ Changes to Events (COVID – 19 & Beyond)

Many events this year have inevitably been postponed or cancelled due to State and Federal Government mandated shutdowns. We are doing our best to ensure that these events will go ahead on postponed dates and via livestreaming mechanisms. In the event that your registration or participation in an event has been postponed, The Leadership Institute offers flexible tickets and credit notes to all clients that have been impacted. Given the financial and economic impact of COVID – 19, TLI is unable to offer a financial refund for events that have been affected by COVID – 19.

A tremendous amount of effort is spent to ensure all of TLI events proceed as originally marketed. It is with regret that circumstances beyond TLI control can prevent this from happening. As such, TLI reserves the right to change the speaker and/or agenda details at any time throughout the marketing lifecycle of an event. TLI will diligently minimise the risks of changes to any event and will always ensure events deliver the content that is advertised. TLI will notify all participants of any changes in a timely manner leading up to an event.

## ➤ Cancellation Policy

If you are unable to attend an event, TLI accepts substituted attendees in your place at no additional cost. Please advise us of any substitutions as soon as possible. Alternatively, you may transfer your registration to another event run by TLI.

Cancelled registrations must be emailed to [info@theleadershipinstitute.com.au](mailto:info@theleadershipinstitute.com.au) as soon as possible. A credit note will be issued valid for use towards any future event within the following 12 months following date of issuance. Cancellation notifications received less than 14 days from the event running will receive a credit note to the value of the registration fee less a service fee of \$300.

The Leadership Institute does not provide refunds for cancellation.

It is not possible for multiple people to attend within any day of the event on a single registration. Split tickets, i.e. a different person attending each day of the event, can be arranged. Please call or email us to arrange the details.

If an event is cancelled or rescheduled, TLI will ensure all stakeholders are contacted. If an event is cancelled or you are unable to attend the rescheduled event, you will be issued with a credit note valid for use towards any future TLI event held in the twelve months following date of issuance.

## ➤ Credit Notes

In the event of issuance of credit notes, holders are entitled to use this credit towards ANY TLI event which can accommodate additional delegates. Credit notes must be used within 12 months from the date of issue to avoid expiry.

## ➤ Customer Privacy

TLI takes diligent action to ensure all client details are protected. Furthermore, we respect our customer's right to 'opt out' of our various promotional activities for relevant, upcoming events. If you do not want to receive further information about our upcoming conferences, training courses and learning experiences, please email us at [info@theleadershipinstitute.com.au](mailto:info@theleadershipinstitute.com.au)

## ➤ Once You Are Registered, What Is The Next Step?

When you have registered for an event, and that registration has been received by TLI, you will be sent a confirmation email. This will include your invoice and any relevant information regarding the event you are registered for. TLI will regularly keep you updated regarding the events for which you have registered. If you require any further information visit our website at: [info@theleadershipinstitute.com.au](http://info@theleadershipinstitute.com.au) or call us on (02) 8294 2044.